

February 22

Q&A

Why can't I use the normal vacuum waste chute from 1 March to 12 April?

The temporary vacuum waste terminal is being replaced by a new, permanent terminal. Because we are reusing technologies and materials from the temporary terminal in the new terminal, there is a delay before the new terminal can enter service. The new permanent terminal has a greater capacity than the temporary terminal.

Where do I dispose of my organic and residual waste and newspapers during the period the vacuum waste chute is not in use?

In a waste container that is located close to your neighbourhood.

Why is the container not closer to my front door?

The location of the container has been chosen based on the safety of residents and of those who empty the container, ease of access, and the wish to position the container as close to the neighbourhood as possible.

Why is there a code lock on the container?

The container needs to be locked to prevent the dumping of waste that is usually not disposed of in the vacuum waste disposal system.

What is the code to the container?

2022. Please do not share the code with non-residents.

Why was a temporary vacuum waste terminal installed; why was a permanent one not installed in the first place?

It would of course have been preferable to have a permanent terminal installed initially, but this was unfortunately not possible. When the first residents and businesses in Hagastaden started using the vacuum waste disposal system in 2017, the Värtabanan goods trainline went through Solnabron and Hagaesplanaden where we have now built the new permanent vacuum waste disposal terminal. A temporary waste disposal terminal was therefore built in the basement of Hagastaden's first office building, in the Fraktalen district, so that the vacuum waste disposal system could be used by residents and businesses until space for the permanent terminal became available.

Why can't you organise source sorting of organic waste, residual waste and newspapers during this limited period?

Due to space constraints and to minimise the number of collections in the area.



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How often will the container be emptied?

Once a week. The container is large enough for all the residual, organic and newspaper waste that is generated in a week in your neighbourhood.

Will there be a rat problem?

No, there will not be a rat problem. The container is closed and is emptied regularly. As long as waste is disposed of in the container and nothing is left outside it, rats will not be an issue.

Shall I continue to put my organic waste in paper bags?

Yes, as a good habit, it makes sense to continue to sort all organic waste in paper bags, even though during this limited period it will not be recycled as organic waste.

When will the vacuum waste disposal system work as normal again?

We anticipate that the new waste disposal system will be operational from 12 April.